

From the Chair 2019

Once again, I am pleased to report it has been another exciting year for the Downtown Mission of Windsor.

Making dreams a reality - This past year included many accomplishments that represented dreams which have now become reality. The Wellness Centre was developed, the Enterprise Programs began to gain traction, the DTM announced an important merger with the Windsor Youth Centre (WYC), and we were able to open a new state-of-the-art Fitness Centre. Yet, the work of the Downtown Mission is not all about adding and expanding buildings, facilities and programs, although they are all important. Instead it's all about seeing the needs of the vulnerable and hurting citizens in our community, and then taking action to meet those needs. As the demand for our services has increased, we have expanded our capacity to meet the need. I Corinthians 13:13 reads "And now abide these three - faith, hope and love, but the greatest of these is love." I believe the Downtown Mission continues to grow and develop each year because the leadership, the staff and the volunteers are all motivated by love. The work of the DTM is not always easy, but those involved, consistently dispense mercy, grace, hope, encouragement, time, resources, and compassion, from a motive of love, for our guests and those in need of assistance. We will continue to succeed if our motivation of love remains strong and true.

God has been faithful to the Downtown Mission, and we have so much to be thankful for. I'm convinced our best years are still ahead.

Respectfully,
Dan Wilson, Chair

From the Executive Director 2019

Hello Friends! As I reflect on the past year, it was a difficult one for our Mission family. 2018 pushed staff members & volunteers to new limits: a year that showed us first-hand the devastating effects of the opioid crisis; a year that stretched our financial resources as we became ground zero for the mental health and affordable housing crisis; to say nothing of the flooding at our Wellness Centre and the Youth Centre. It was tough and at times it seemed impossible. Through it all however, God was there. He showed us through our struggles to be there for each other, to push forward in the service of others and to persevere. I am so proud of each of our team members; they always rise to the occasion and put the needs of those we mutually serve ahead of their own. God is good!

In 2018 we merged with the Windsor Youth Centre, opened the Alan Quesnel Community Dental Centre, served an average of 900 meals a day, provided over 26,000 nights of safe shelter, counseled hundreds of people, provided food bank services to an average of 2000 individuals each month, secured affordable housing for our guests and prepared many people for job placements in our Enterprise program. Yes, we were challenged in 2018, venturing to find a new home for those we serve. As we endeavored to begin the journey of providing affordable housing for those in need, it required us to think about WHY we need to continue serving our community and identify WHO we serve, making the question of WHERE we serve less important. Why we serve is obvious: we serve those in need as the Gospel commands we do. Who do we serve? We serve your sons and daughters, your mothers and fathers, your aunts and uncles. Sadly, we serve even your grandparents. We serve our families, individuals young and old. We serve the rich and the poor. We serve the afflicted and sometimes the addicted. We serve anyone who comes to us for help regardless of colour, religion, sexual orientation or identity. We serve with you, because of you. We serve God, by serving His people with humility, with kindness and with love. Our 2018 trials were accepted and conquered; let 2019 also be a year of challenge.

This year, I challenge YOU to stay involved, to remain strong in your Faith, and to turn your Faith into ACTION. Accept my challenge: become a monthly donor, volunteer more, bring a friend, make a donation to our building fund (buildinghope.downtownmission.com), share our stories on Social Media, be kind to someone who needs it, and finally pray for us - our staff, our volunteers, our donors and for those we continue to serve as God has asked us to do. As we work hard to help those in need, take some time to tell others about our work and become an ambassador for the Mission. In 2019, recruit someone else in your family or circle of influence to help us Build Hope for those who need it most.

God Bless each of you.
Ron Dunn, Executive Director.



2018 ANNUAL REPORT



The 2018-2019 Downtown Mission Board of Directors



"For I was hungry and you fed me"

664 Victoria Ave.
Windsor, ON N9A 4N2
519.973.5573
www.downtownmission.com

Charitable Registration # 119260420RR0001

Because of **YOU**, The Downtown Mission provided the following to our neighbours in need during **2018**:

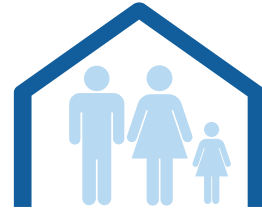
Rescued 1,490,708 pounds of food and distributed it to over 64 local schools and agencies



TAX

Filed 2,234 Tax Returns

Provided food and clothing for 15,929 individuals



Housed 58 individuals

Provided 10,220 hours of emotional support, crisis intervention, addiction and basic needs counselling



Provided

866 Volunteers Provided 27,238 hours of service

Supported 14 Individuals through their Recovery Journey in the Phoenix Program



Answered 4,344 Distress Calls



Responded to 6,814 Distress Texts/Chats (Since Sept. 10th, 2018)

Provided

\$87,754.48 in Dental Care between August 2018 and December 2018 to

380 Individuals (\$71,796.25 of that for free)



Provided

9,625 Showers



Enterprise

Assisted

50 individuals to job readiness

Referred 322 guests to Partner Agencies



Provided

307 Haircuts

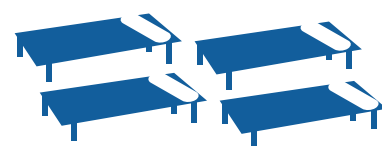
Provided 330,537 meals more than 900 each day



Sheltered

men, women, youth & families

26,127 nights



Lifted Up Thousands providing case management, education, work opportunities, medical supports, rehabilitation and housing

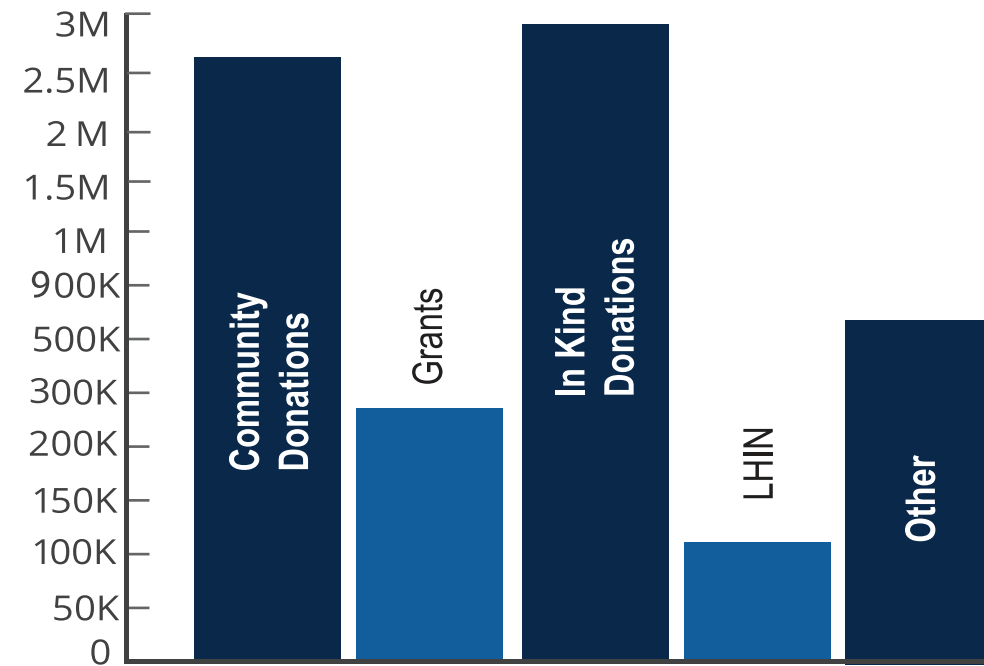
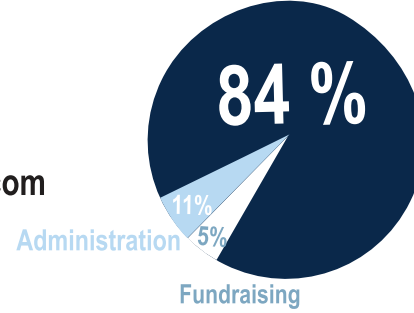


FINANCIAL SUMMARY

Fiscal year January 1, 2018 through December 31, 2018

Programs & Services

Complete audited financial statements are available upon request or at downtownmission.com



INCOME 2018

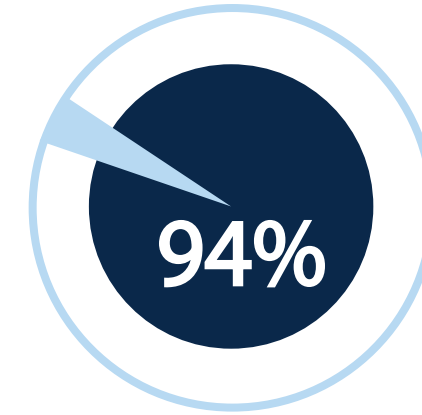
In-Kind Donations	\$ 2,790,735
Community Donations	\$ 2,554,123
Grants	\$ 276,382
LHIN	\$ 114,832
Other Income	\$ 501,201
Total Revenue	\$ 6,237,273

EXPENSES 2018

Program Expenses	\$ 5,264,306
Administrative Expenses	\$ 639,946
Fundraising Expenses	\$ 333,021
Total Expenses	\$ 6,237,273

2018
ANNUAL REPORT

Did You Know ?



94% of our income comes from individuals like you.

Our needs are 365 days a year. Thank you to all who became a Monthly Donor in 2018.

The Downtown Mission touches more than...

1,100 lives daily



THE Downtown Mission

Our Vision:

To be a self-directed, sustainable charitable social service organization grounded in Christian faith, proactively addressing and meeting the needs of the homeless and disadvantaged in the Windsor area: well recognized and supported by the community.

Our Mission:

The Downtown Mission exists as a Place of Sanctuary. In response to the mandate of the Gospel, through outreach we provide: **food** for the body, **nurture** for the spirit, **shelter** for the homeless, **advocacy** for the impoverished and **opportunity** for human growth.

Core Values:

- Faith
- Accessibility
- Community
- Compassion
- Empowerment
- Transparency